

# **FAQ – SCANIA WEEKEND AT GRÖNA LUND**

## **Tickets**

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**How many tickets can each employee book?**

**Answer:** Maximum 5 tickets including the employee. Children under 4 years do not need a ticket.

**Is it possible for an employee with several children to book more tickets?**

**Answer:** No, a decision has been made that every employee can book a maximum of 5 tickets.

**Can I bring whoever I want?**

**Answer:** Yes

**Can I add more tickets after I have made my booking if I have not used all 5 tickets?**

**Answer:** No, it is not possible to extend the booking afterwards.

**Can you buy tickets in the entrance at Gröna Lund?**

**Answer:** No.

## **Registration page**

**Can my party choose to go at different times of the day/shift?**

**Answer:** No, since the employee must attend at the time for your visit.

**Is there a waiting list?**

**Answer:** No. There may be a few available tickets if colleagues cancel their tickets, you have to keep an eye on the booking page and see if there are available tickets when the Scania days approach.

## **Cancellation and changes**

**How do I cancel one or more of my tickets?**

**Answer:** To cancel one or more of your tickets, you need to log in to My Pages on Gröna Lund's website. Then follow the steps below:

1. Click on "Menu", inside My pages
2. Select "Manage tickets", and then "Cancel tickets".
3. Choose which tickets you want to cancel – you can choose to cancel one, several or all tickets from your booking.

**What should I do if someone in the party is ill and cannot attend?**

**Answer:** It is very important to cancel the ticket that is not being used, the place is then being released for someone else on the waiting list.

Instructions on how to cancel tickets can be found higher up in the FAQ.

**I have received tickets but want to change the day or time of the visit, is that possible?**

**Answer:** To rebook one or more of your tickets, you need to log in to My Pages on Gröna Lund's website. Then follow the steps below:

1. Click on "Menu", inside My pages.
2. Select "Manage tickets", and then "Change day of visit".
3. Choose the tickets you want to rebook. If the calendar does not show any available days, it is because all days are fully booked and cannot be changed to.

## **Practical information about Gröna Lund**

**Are all activities for free?**

**Answer:** All rides are free except "House of Nightmares".

**Is it possible to park near Gröna Lund?**

**Answer:** Parking options are extremely limited at Djurgården, Gröna Lund. We strongly recommend taking public transport or walking there.

**Someone in my party has special needs and has a certificate with priority access and rides, does that apply at Gröna Lund?**

**Answer:** Yes, go to Gröna Lund's Guest Service on the left inside the Main Entrance.

## **Corporate card – Scania ID card**

**Some employees at Scania Sverige and Traton do not have Scania company cards, what do they do at the entrance?**

**Answer:** They must show regular identification or their company card and state that they work at Scania Sweden or Traton. Gröna Lund has a list of all employees from Scania Sweden where they can double check if necessary.

**What do I do as an employee if I receive an ordered business trip and cannot attend on site?**

**Answer:** The manager may write a certificate confirming that the employee is on a business trip and take a copy of the employee's Scania company card. These documents must be presented at the entrance. A copy of the above documents will be emailed to [personnel.events@scania.com](mailto:personnel.events@scania.com)

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