



PARTS ADVISOR

Telford, TF7 4PW

**Mon- Fri 7:00am-3:30pm/ 9:30am-6:00pm alternate weeks,
alternate Saturdays**

£25,000- £27,000 per annum

West Pennine Trucks is one of six independent dealers groups across the Scania network and has held a Scania franchise since 1986. It is the North West's largest privately owned, authorised Scania dealer group and covers the industrial areas of Greater Manchester down into the more rural counties of Cheshire, Staffordshire, Shropshire and mid-Wales.

The West Pennine Trucks team provide the complete sales and aftersales support package and work side by side with some of the most recognisable brands in the UK. There are six depots and two VMU's across the North West, each of which has highly trained staff together with the latest equipment and technology to keep customer operations running efficiently.

West Pennine Trucks is a business dedicated to putting the customer first. We work around the clock to make sure we don't let our customers down.

Summary

We are currently looking to recruit a hard working, dependable team player to help deliver the best service possible to customers at our Telford depot. Reporting to the Parts Supervisor, we are looking for someone with excellent people skills to join our high performing team.

Responsibilities

- Supply parts to customer
- Supply parts to workshop
- Unpacking of stock orders and keeping the warehouse tidy
- Assist with delivery and collection of parts as required
- Deal with customer needs face-to-face and over the phone with a professional and friendly approach
- Making customers aware of our latest offers, 2 year warranty and fixed priced repairs
- Assist with other duties as and when required

Knowledge Skills and Experience

- Local knowledge of area
- Driving Licence essential
- Knowledge of commercial vehicles/parts preferred
- Experience in a similar role preferred, or willingness to learn about the industry
- Team Player

How to apply

If you wish to be considered for this position, please contact Elizabeth Mulvany, HR Manager
elizabeth.mulvany@scania.com