



New Vehicle Driveline Warranty







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If you identify a Vehicle fault, you must take the Vehicle to an Authorised Scania Workshop straight away. If the Vehicle has come to an involuntary stop, please contact Scania Assistance who will arrange for roadside assistance.

Your Scania Dealer will make sure your Warranty cover is in place and valid and will carry out any necessary repairs.

This Warranty must be purchased before your new vehicle goes on the road.

Components Covered

This Warranty protects the components listed in the table below

(subject to the exclusions on page 3)

Castings

Cylinder block, cylinder head, timing gear cover, gearbox/transfer casting, rear axle housing. Damage as a result of accident, frost or overheating due to drive-on abuse is excluded.

Engine

Flywheel, oil pump, crankshaft, crankshaft bearings and thrust washers, timing gears, camshafts and bearings, cam followers, oil cooler, head gasket, valves and guides (excluding burnt out valves), pistons, piston rings, cylinder liners, con rods, turbocharger. Exhaust brake components (excluding seized units), core plugs, rear main oil seal, front crankshaft oil seal. EGR valve In the event of the engine having been operated on bio-fuels, the manufacturer's additional servicing recommendations must have been followed for the item to be covered by this warranty.

Cooling System

Thermostat, water pump, cooling fan clutch, intercooler, EGR cooler (where applicable), coolant radiator (excluding damaged and corroded units).

The engine coolant must be in line with Scania recommendations.

Cover excludes all other parts associated with the cooling system.

Fuel System

Fuel supply pumps, SCR doser and pump, EGR control valve and actuator, injector pipes, GAS regulator valve. Nox sensors (T115 & T131) and differential sensor (T141) under fuel system SCR.

Clutch

Clutch cover, release bearing and clutch disc (when subject to mechanical failure), cross shaft bearings and bushes, master cylinder, servo cylinder, Electronic Clutch Actuation unit.

Manual Transmission

Gears, shafts, synchronising units, selectors & bushes (internal), range change, gearbox oil seals. Gear selection control valves. PTO units if fitted from new or by a Scania authorised dealer. Cover excludes external linkages and adjustments.

Auto Transmission

Gears, clutches, torque converter, valve block, oil pump, bearings and bushes. Cover excludes external signals and adjustments.

Propeller Shaft

Universal joints, propeller shaft bearings and transfer box. Cover excludes incorrect operation.





Rear Axles Crown wheel, pinion, planetary gears, half shafts, pinion bearings, hub reduction gears, hub and pinion seals. Differential locks and mechanism. Cover excludes incorrect operation or adjustments and hub bearings.

Brakes

Compressor.

Steering

Steering pump, steering box.

Electrics

Electronic control units as listed via Scania diagnostic program and subject to results from testing report. Cover is for COO (E30), EMS (E44), EEC (E67), GMS / TMS (E5), starter motor, alternator.

Warranty Period

The duration of this Warranty shall be as recorded in the Driveline data sheet, or as recorded by Scania on the certificate on entering into this Warranty (Warranty Period).

You may have another valid Scania product or service which would protect your Vehicle (such as a factory warranty or a Repair and Maintenance Agreement) (Protection Product). If your Protection Product would have provided for the necessary repair, but you have exceeded the mileage cap, we can bring the start of this Warranty forward. This will provide cover for the repair under this Warranty instead of your Protection Product. The end date of this Warranty will also be brought forward, so your Warranty cover would start and end earlier but run for the same amount of time.

What Scania will Cover

During the Warranty Period, Scania will repair any defect in the Vehicle which is a direct result of defective materials or workmanship in the design or manufacture of the "Components Covered" above.

Scania shall at its own cost carry out such repair or replacement (at Scania's sole discretion) including dismantling and re-installation (as necessary) to achieve a cost-effective repair commensurate with the nature of the failure and the age and mileage of the vehicle. Scania may use refurbished parts in any such repair in satisfaction of its Warranty obligations.

Exclusions

This Warranty will not cover any component not specifically listed as a Component Covered above.

The following exclusions will always apply, despite being a Component Covered:

- Items covered by Max 24 or other Protection Product;
- Any defects resulting from: road accidents; accidental or natural causes; unsuitable, careless or abnormal use; frost; overheating due to driveon abuse; overloading beyond maximum weights specified by the manufacturer; inadequate or faulty servicing (including exceeding specified service intervals or criteria, insufficient lubrication, dirt, neglect, acts or omissions of the operator or third parties, use of obsolete parts or accessories) or other similar circumstances or causes;
- consumable items;
- normal wear and tear (such as but not limited to brake linings, clutch drive plates, drive belts, or other items that have reached their end of life due to use such as clutch release bearing, belt tensioner);
- failures due to any additions or modifications after delivery (save where expressly authorised and warranted in advance by Scania), any broken or modified Scania or supplier seals or settings;
- any non-Scania or inferior quality parts; inadequate third-party service fitment (including bodies or ancillary equipment) or diagnosis;
- failures due to failure to immediately observe any cautions or warnings, failure to carry out immediate repairs (including any emergency or temporary preventative repairs), continuing to use the product after a fault is or should have been apparent, inadequate precautions in stopping and recovering a vehicle; and
- failure to promptly notify and present the vehicle to a Scania Dealer to verify and carry out any Warranty obligations.

This Warranty does not cover any damages, monies, costs, losses, expenses or any work done other than as approved at an authorised Scania workshop and/or any monies, losses, costs or claims otherwise incurred.





What Are My Responsibilities?

You must at all times throughout the Warranty ensure that the following conditions are complied with. You must be able (where relevant) to provide us with documents that show you do these things. If you do not, the Warranty will be void and invalidated.

The Vehicle must throughout the Warranty Period:

- be correctly maintained in accordance with Scania recommended maintenance guidelines and schedules, for the relevant operation type;
- be operated in a legal manner and with due care; and
- be stopped as soon as you (or any operator) notices any defect or fault (e.g. warning lights) so that no further damage is caused.

Policies

Claims and payments will need to be submitted and processed in line with Scania's latest policies and manuals available online or by request.

Foreign Warranty Repairs

Warranty repairs may be offered at authorised and participating Scania Dealers outside the UK, subject to local laws and procedures. The terms and rates of this Warranty will apply, meaning Scania will pay at most what the necessary repair would have cost at a UK Scania Dealership.

Financed Vehicles

If you finance your vehicle (lease, contract hire or hire purchase) you will still benefit from this Warranty.

First Buyer Only

This Warranty is only available to you as the customer who bought the Vehicle directly from Scania (Great Britain) Limited. This Warranty does not pass with the Vehicle and will not benefit any person you sell the Vehicle to.

We may consider transferring this Warranty to someone you sell the vehicle to for the remaining Warranty Period. Please contact the Warranty Department (details below) for more information.

Independent Authorised Scania Dealers

If you buy your Vehicle and a Scania Driveline Warranty from an Authorised independent Scania dealer, your Warranty will be provided by that dealer and not by Scania (Great Britain) Limited. Though we may support the dealer to provide your Warranty through Scania's contract with the dealer.

Repairs under Warranty

Parts that have been repaired or replaced under this Warranty, will continue to be covered only for the Warranty Period.

Our Liability To You

You shall not be entitled to any compensation or other payment including but not limited to claims for loss of use, loss of opportunity, loss of profit or any indirect, contingent or consequential losses howsoever arising.

Our maximum liability under this Warranty shall never in any circumstances be greater than the purchase price of the Vehicle.

Nothing in this Warranty shall exclude or limit our liability for death or personal injury arising from the negligence or breach of strict statutory duty of Scania. In the event that a sale or supply is legally categorised as a Consumer transaction, the consumer rights as to quality and supply with due skill and care shall not be restricted or excluded.

Jurisdiction

This Warranty is governed by English law and is subject to the exclusive jurisdiction of the English courts.

Further Guidance

For more information on your Warranty, please contact Scania's Warranty Team on +44(0)1908 210 210.