



## Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

TRUCKEAST LTD  
VENTURE ROAD  
LAWN FARM BUSINESS PARK  
WOOLPIT, BURY ST EDMUNDS  
SUFFOLK, IP30 9RZ

Service User Number

6 8 7 6 3 7

Reference Number

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For TruckEast Ltd Official Use Only.

This does not form part of the instruction to your Bank or Building Society.

Name(s) of Account Holder(s)


Bank / Building Society Account Number

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Branch Sort Code

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Name and full postal address of your Bank / Building Society

To: The Manager

Bank / Building Society

Address:


Postcode:

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### Instruction to your Bank or Building Society

Please pay TruckEast Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with TruckEast Ltd and, if so, details will be passed electronically to my Bank / Building Society.

Signature(s)


Date

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**Banks and Building Societies may not accept Direct Debit Instructions for some types of account.**

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, TruckEast Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request TruckEast Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by TruckEast Ltd or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
- If you receive a refund you are not entitled to, you must pay it back when TruckEast Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify TruckEast Ltd if you have cancelled your Direct Debit.