



March 2026

Subject: Important Safety Recall – Software update to avoid the gearbox going into a false neutral gear

Scania CV AB is conducting a safety recall to selected Scania trucks equipped with certain gearboxes.

In some situations, the gearbox may enter a false neutral position. This may result in unintended vehicle movement, which could increase the risk of an incident.

This recall applies to selected vehicles produced between January 2017 and January 2026 with a gearbox of the type G25, G33 and G38.

If you own or operate a Scania vehicle matching this description and are unsure whether it is affected, please contact your nearest Scania branch to confirm whether your vehicle(s) are affected and advise on the expected repair time. The required repair will be carried out free of charge.

If you have any questions or need assistance, please contact your local Scania dealer. We apologise for any inconvenience and thank you for your cooperation.

Yours Sincerely,

Amber Adam
Warranty & Service Contracts Manager

Fernando Bustamante
Service Director