



March 2026

Subject: Important Safety Recall – Crew Cab Foldable Step

Scania CV AB is conducting a safety recall affecting certain Scania trucks equipped with a crew cab and rear fold-out steps.

In some situations, the fold-out steps may not extend correctly when the rear doors are opened. This may increase the risk of injury when entering or exiting the vehicle.

This recall applies to selected vehicles produced between January 2017 and January 2026. If you own or operate a Scania vehicle matching this description and are unsure whether it is affected, please contact your nearest Scania branch to confirm whether your vehicle(s) are affected and advise on the expected repair time. The required repair will be carried out free of charge.

If you have any questions or need assistance, please contact your local Scania dealer. We apologise for any inconvenience and thank you for your cooperation.

Yours Sincerely,

Amber Adam
Warranty & Service Contracts Manager

Fernando Bustamante
Service Director