



SERVICE PLANNING

Gain control over the maintenance and repair requirements of your fleet. As a service integrated with My Scania, it will help you plan service events, see defect reports from pre-drive or driver maintenance checklists, keep track of whether equipment has any current maintenance plans, and if multiple minor faults together requires a new service event.



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The ToDo-page provides an overview of the maintenance needs of your fleet. For example, you can see which equipment has maintenance planned soon, but does not have a service event booked yet. You can also find all the defect reports for your fleet, and see which equipment has no maintenance plans in place. You also get an overview of the equipment which has service events booked, and most of this information is available on the Calendar page.

You can create service activities for repair requirements which are not part of your maintenance plans, and then use activities and maintenance as a basis to book service events at your workshop. These service events may consist of both service activities and defect reports.

A defect report – creatable by anyone with a user account for the company – provides an overview of minor or major defects to a piece of equipment. Defect reports can then be defined by severity and decide whether immediate repair is needed. For each piece of equipment, defect reports which you choose to not rectify immediately, remain – helping to determine if many reports of minor damage may necessitate repair or maintenance.

Want to know more about Scania Service Planning?

If you are interested in more detailed information about Scania Service Planning or any other part of the digital services offering – please contact your Scania dealer:

[Dealer Name]
[Dealer Address]
[Dealer Phone]
[Dealer URL]

Quick facts

- Know which equipment requires maintenance or repair.
- Schedule and keep track of upcoming service, repair or maintenance events.
- Identify equipment lacking maintenance plans.
- Reports can come both from My Scania and the Scania Driver app, and can be created by everyone with a user account.
- Reported defects can be defined by severity.
- Helps you see when multiple minor defects combine to necessitate repair.

