

# TruckEast >> CAREERS



## POSITION

Workshop Controller



## LOCATION

Corby



## REPORTING TO

Depot Manager



## SALARY

Competitive

## ESSENTIAL DUTIES AND JOB RESPONSIBILITIES

- Manage the workshop operation, ensuring there is an efficient flow of authorised work, and relevant internal / customer documentation is completed in a timely manner
- At all times strive to exceed depot key performance indicators
- Lead and motivate staff
- Build and develop customer relationships through the provision of excellent customer service
- Liaise with parts department to ensure planned work is fully catered for
- Ensure Health & Safety regulations and safe working practices are adhered to
- Ensure appropriate clocking's are made and all job cards and service sheets are completed in a timely manner
- Maintain a high standard of cleanliness and tidiness
- Organise workloads and communicate with your team
- Monitor and improve technician efficiency
- Maximise technician utilisation, via liaison with service reception to ensure correct work loading
- Participate in and promote all Scania GB / TruckEast initiatives

## ABOUT TRUCKEAST

As one of the UK's largest independently-owned commercial vehicle workshop operators, TruckEast supports its customer base across the eastern counties, providing a full support solution from our 13 dealer points.

TruckEast are an established Scania dealer where the premium quality of the products we sell is reflected right the way through our business – providing a diverse level of aftersales support for all makes of HGV, passenger vehicles, vans and agricultural and industrial vehicles.

## HOW TO APPLY

Enquiries and applications to:

**Tom McCullagh**  
Tom.mccullagh@scania.com  
07500038227

## CANDIDATE REQUIREMENTS

- Ability to work within guidelines given and to strict deadlines
- Ability to remain calm under pressure
- Ability to actively seek solutions to problems
- Ability to work as part of a team
- Excellent written and verbal communication skills
- Excellent customer care skills
- Flexibility to undertake a wide range of tasks
- Awareness and understanding of health and safety requirements
- Technical Qualification (City & Guilds or NVQ Qualified Technician) or proven experience repairing & maintaining vehicles
- Current Driving Licence
- Autoline 8.35 use
- Previous Shift or Team Leadership
- LGV/HGV licence