



SCANIA IN NORTHERN IRELAND

Road Trucks Limited



SCANIA
Peace of mind™



Road Trucks Limited and Scania Total Transport Solutions

As Scania's longest-serving independent dealer, Road Trucks Limited has been serving Northern Ireland's transport industry since the early 1980s.

Our pledge today is the same as it's always been: To support our customers throughout Northern Ireland by providing the finest products and services, whenever and wherever they may be needed. We understand that transport operation is a hugely demanding undertaking – and we also appreciate that our success relies upon your success. That's why whenever you call on us you can count on receiving a service that is truly second-to-none.

In fact, the service we provide is part of a larger whole: It's an element within the Scania Total Transport Solutions programme. In a nutshell, this refers to the entire range of products and services provided by Scania and its 90 strategically-located UK commercial vehicle centres today. What it means is that when you buy a Scania truck you are actually purchasing much more than just a vehicle. You are buying into an organisation dedicated to backing you every step of the way.

Our service extends into pre-sales advice, financing, new and used sales, sales-engineering, bodybuilder liaison, fleet management services, Scania Assistance and so on – a vast range of services designed to provide total peace of mind, 24-hours a day, seven days a week.

All of these services – and more – are available through both branches of Road Trucks Limited. We very much look forward to meeting with you and discussing ways in which we can help develop partnerships which are mutually beneficial.



John Marks
Managing Director



Road Trucks Omagh

Situated on the Gortrush Industrial Estate off the Great Northern Road, (A5), Road Trucks Omagh is a modern and well-equipped workshop designed to meet the repair, maintenance and servicing needs of the area's transport operators.

In common with our Larne premises, Road Trucks Omagh offers a complete service for all operators of heavy trucks, buses and coaches and caters for all makes.

Our fully-trained Technicians work to the highest standards, so you can be sure your vehicles will be in the safest possible hands at Road Trucks Omagh.

- Modern five-bay workshop
- Josam chassis alignment equipment
- Roller brake testing with shock absorber testing
- Tachograph calibration
- Speed limiter calibration
- Trailer repairs
- Chassis cleaning
- Bus and coach specialist
- Parts delivery
- Fully equipped drivers' waiting room with tea, coffee and shower facilities

Telephone: 028 8225 9198

Fax: 028 8225 9202





Our locations

Road Trucks Larne

Conveniently located adjacent to the junction of the A2 and the A8, our recently refurbished Larne premises are home to one of Northern Ireland's largest and most extensively-equipped commercial vehicle sales and service operations.

Our three workshops offer a complete range of all-makes aftersales services for truck, bus and coach operators. From a routine service to an engine rebuild, or from a trailer overhaul to a complete chassis re-alignment service, Road Trucks Larne does it all. A truly one-stop service, all under one roof.



- Company head office
- Recently refurbished premises
- Three fully-equipped workshops with a total of 13 bays
- New vehicle preparation
- Josam chassis alignment equipment
- Roller brake testing with shock absorber testing
- Overhead 3.2 tonnes crane for major repairs, eg: cab swap
- Tachograph calibration
- Speed limiter calibration
- Chassis cleaning
- Trailer repairs
- Tail-lift repairs
- LOLER testing
- Bus and coach specialist
- Parts delivery
- Fully-equipped drivers' waiting room with tea, coffee and shower facilities

Telephone: 028 2827 9611

Sales and Accounts fax: 028 2826 9711

Service and Parts fax: 028 2826 0186



New and used vehicle sales

Acquiring a new Scania P-, G- or R-series truck

The acquisition of any new truck represents a major investment for your business – and one that you have to get right first time. The Scania truck range today offers literally hundreds of product variants, all of which are designed to be further tailored and refined to meet the demands of any given application.

Ensuring the correct specification is therefore a complex matter, which is why we have our own in-house team of commercial vehicle specialists whose role is to work alongside you, evaluating your transport needs and developing the optimum solution accordingly.

What's more, as a Scania dealer we also have direct access to the manufacturer's own technical team, enabling us to call upon in-depth expertise and advice whenever the need arises.

And do remember, the service we offer extends way beyond the sale into aftermarket care and a wide range of support programmes as well – so when it comes to a complete transport solution, nobody is better placed than Road Trucks to provide a total package and fulfil your requirements in the most efficient manner possible.



Used vehicle sales

Road Trucks is also a used truck specialist, actively marketing a wide range of high-quality pre-owned vehicles. We take in any model of truck in part-exchange and are always looking to buy premium vehicles. Our selection is fast-moving and ever-changing – so if it's a used truck you need, call us first or check our website, www.roadtrucksscania.co.uk.

Driver development services

A professional vehicle handover and complimentary driver familiarisation by one of our in-house specialists are all part of the service when you buy a new truck from Road Trucks.





Strong and lasting partnerships

Whether it's the purchase of a new truck or the sale of a used one, Road Trucks is here to help. We're also the people to talk to when it comes to every other aspect of transport operation too.

Just visit either of our locations in Larne or Omagh and you will find exactly how much more we offer.

Most importantly, at each branch you will discover we hold a genuine commitment to customer service, which is a key theme running through everything we do.

However, more than that, our aim is not just to provide great service – we also look to continuously improve everything we do, so that next time your experience in dealing with us will be even better.

And that's a philosophy which not only sets us apart from the crowd but is also fundamental to our

approach to customer relationships. It's all about generating success in a service-led environment based on quality.

What's more, it's an attitude shared by every member of our team, all of whom are firmly behind the goal of developing strong and lasting partnerships with every one of our operators.



Scania parts

Each of our locations holds a comprehensive stock of Scania parts. These components are of identical quality to the originals fitted to your vehicle – and are delivered to your door with the backing of a full manufacturer's warranty.

As with our Technicians, our Parts personnel are also Scania-trained – meaning they too have the expert knowledge to provide you with the advice and parts service you depend upon.

The parts department also operates a 24-hour call-out system, again through Scania Assistance, so you can be assured that your needs will be met whenever required.



An all-encompassing support service

Whatever your need, our promise is to do everything within our power to fulfil it. The services we offer have all been designed to leave you free to serve your customers and run your business, while removing the worry of transport operation – and that's what we mean by total peace of mind!

A service backed by skill

Each Road Trucks workshop is staffed by Scania-trained Technicians who have full access to the latest generation of diagnostic and repair equipment. And to ensure our Technicians are the best in the business, every year we re-invest heavily in training.

All our training is carried out at Scania's UK Technical Training Centre, the most sophisticated facility of its type in the country.





Total peace of mind

24-hour back up – at home and abroad

As we see it, our business is all about keeping your business on the move. And as many transport businesses today are round-the-clock operations, so is ours. So if the unexpected happens – at any time of the day or night – we will be there to help. But, of course, the assistance we provide doesn't stop at the edge of our territory.

In conjunction with Scania Assistance, no matter where your truck may be anywhere throughout Europe, we will do our utmost to make sure it gets back on the road in the shortest time possible.

To access Scania Assistance from anywhere within the UK, a single call to 0800 800 660 is all that's needed.

If calling internationally, the number is +44 1274 301260.



Service to suit you

A comprehensive aftermarket support, tailored to meet the demands of individual customers, is pivotal to the service we provide. What's more, our extended opening hours mean that we are able to work on your vehicles at times to suit your operational and business needs, thereby maximising convenience, vehicle uptime and, hence, your profit potential.



Investing in service

There's no point in promising great service if you can't deliver. And there's no point in charging half the rate if the job takes twice as long. So we've invested in the tools and equipment required to maintain modern commercial vehicles as quickly, efficiently and safely as possible and placed them in the most skilled hands in the business, our Technicians. Many of the area's leading fleets already entrust their servicing to us – and by doing the same, you'll be directly benefiting from the investments we make too.

Scania Fixed Price Repairs

An extensive range of repair jobs at competitive, all-inclusive prices with nothing hidden. Just quality parts, fitted by experts.

At Road Trucks, we believe the price you are quoted is the price you should pay, not a penny more. And that's the exact thinking behind the Scania Fixed Price Repairs programme, which has now been extended to cover a far broader and more extensive range of workshop tasks, all at guaranteed prices*.

Every Scania Fixed Price Repair carries a total assurance to meet the highest standards of service with fast, expert fitting carried out by our skilled Scania-trained Technicians.

And as you'd expect, each of our Fixed Price Repairs is supported by a highly comprehensive benefits package, including a 12-month parts and labour warranty.



* Terms and conditions apply





Scania Support Programmes

The best vehicles deserve the best after-sales care and Scania's range of Support Programmes has been designed to provide just that for trucks, buses and coaches alike. And with a selection of individually-tailored programmes to choose from, there's a Scania Support Programme that's right for every transport operation.



The Scania Repair and Maintenance programme

Available for vehicles aged between 1 to 84 months or to a maximum of 1,200,000 kilometres, and includes comprehensive product cover against original component failure or wear and tear. Coupled with all servicing carried out to manufacturer's guidelines and the peace of mind of protecting your operator's licence, all Ministry inspections and annual certification are included. To further enhance this programme, trailers and ancillary equipment can also be included.

Scania Service Plus

The Scania Service Plus programme provides comprehensive maintenance to manufacturer's guidelines and ensures protection of your operator's licence. The programme features unlimited term or distance and is available for vehicles aged over 24 months and includes all Ministry inspections and annual certification. This programme is designed to include any supplementary requirements, such as voluntary brake test, tachograph calibration or specific component replacement such as brake relines or clutch replacement.

MORE THAN JUST TRUCKS, BUSES AND COACHES...

By tailoring a Support Programme to include items such as trailers or ancillary equipment, the number of suppliers you need to deal with can be reduced to a single contact point.

In addition, you'll benefit from reduced administration and reconciliation of invoices into one single monthly transaction. With all servicing and maintenance being managed by a single source, vehicle uptime and operating efficiency can be significantly enhanced.

Scania Service Only

The Scania Service Only programme gives you the peace of mind that all required maintenance is carried out to manufacturer's guidelines and ensures that your operator's licence is protected. This programme features unlimited term or distance and is available for vehicles aged over 24 months and includes all Ministry inspections and annual certification.

Scania O Licence Protector

The Scania O Licence Protector programme gives the reassurance of compliance with all Ministry inspections, annual MOT, tachograph calibrations, document filing and defect reporting.

This programme features unlimited term or distance for vehicles aged over 24 months.

To further enhance this programme, trailers and ancillary equipment can also be included.

Centrally Managed contracts

Scania Centrally Managed is a budget-model product which provides for all aspects of repair and maintenance through the Scania network via a single point of contact. Designed for fleet operators and covering all makes and types of trucks, buses, coaches and trailers, the service includes compliance for associated legal conformance.

Key Centrally Managed features include centralised management of all planned maintenance, such as service, ministry inspection and legal tests, central document filing, monthly budget payments, consolidated invoicing and detailed monthly reporting of costs and vehicle performance.

The benefits of the service range from reduced administration and improved communication to enhanced cost- and time-efficiency, thereby enabling vehicle uptime and utilisation to be optimised.



HEAD OFFICE – LARNE

Road Trucks Limited
Circular Road
Larne
BT40 3AB

Telephone: 028 2827 9611
Sales and Accounts fax: 028 2826 9711
Service and Parts fax: 028 2826 0186
Website: www.roadtrucksscania.co.uk

OMAGH BRANCH

Road Trucks Limited
Gortrush Industrial Estate
Great Northern Road
Omagh
BT78 5LU

Telephone: 028 8225 9198
Fax: 028 8225 9202



All information correct at time of going to press.
Please confirm exact product and service details and specifications with
your local Road Trucks Limited dealership.