Scania Australia Privacy Statement

Scania is committed to ensuring the confidentiality and security of your personal information. A copy of this statement can be found on www.scania.com.au. You may request access to information held about you or obtain a copy of the Scania Privacy Policy, detailing our handling of personal information, by contacting the Scania Privacy Officer.

The entity collecting the personal information:
The identity and contact details of Scania are as follows:
Scania Privacy Officer - privacy.officer@scania.com.au 212 – 216 Northbourne Road, Campbellfield Vic 3061, ph: (03) 9217 3300

Circumstances of collection:
We have collected personal information about you from:

☐ Application Form ☐ Website Enquiry ☐ E-mail

☐ Telephone Enquiry ☐ Other ……

Purposes of collection:
Scania collects personal information for the purposes set out in the Scania Privacy Policy.

Consequences of not providing us with the personal information:
If you do not provide some or all of the information requested by us, we may not be able to accept your application to use our services.

Use and disclosure of information:
In order to undertake the management and administration of our business, being:

- to provide services to our customers in providing them with new and used vehicles and engines or the servicing of existing vehicles;
- to provide our customers with marketing information, and also to invite customers to functions, special events and customer program launches and also to provide our customers with opportunities for travel;
- to conduct our business;
- to comply with our legal obligations; and
- to help us manage and enhance our business
- assessing an application by an individual for credit
- collecting payments that are overdue in relation to credit provided by us
- dealing with a serious credit infringement we believe an individual has committed
- dealing with an external dispute resolution scheme of which we are a member
- the disclosure of the information is required or authorised by law
- assisting the individual to avoid defaulting on his or her obligations
- for internal management purposes that are directly related to the provision or management of credit to an individual.

Who will the information be disclosed to?
The types of organisations to whom we may need to disclose your personal information to include:

- third parties who we engage to do work on our behalf;
- consultants we engage, such as our lawyers, accountants, and other advisors;
- organisations involved in a transfer or sale of all or part of our assets or business (including accounts and trade receivables);
- organisations involved in managing our funding functions;
- a credit reporting agency;
- an investigator, lawyer or recovery agent;
- regulatory authorities, if required by law; and
- anyone else to whom the individual authorises us to disclose it.

We will only disclose your personal information to these organisations to enable them to undertake specified management, administration and advisory services.

Your rights:
By contacting the Privacy Officer using the contact details set out above, you may:

- request access to information held about you
- obtain a copy of the Scania Privacy Policy; and
- complain about a breach of the APPs, and find out how Scania will deal with a privacy complaint.

Marketing material:
We may use the information received from our clients to send marketing material to our clients from time to time, unless you elect not to receive the material. We will not provide your information to any third party other than in accordance with our Privacy Policy.

ACKNOWLEDGEMENT SECTION:

☐ I authorise Scania and its representatives to act as my agent in seeking access to my credit information held by credit reporting bodies and credit providers. This authority only applies to inquiries made by Scania in connection with an application, or proposed application, by me for credit or my having sought advice in relation to credit.

☐ I consent to Scania collecting sensitive information about me for the purposes of Scania providing services to me.

☐ I do not wish to receive any promotional material from Scania.

Signature:	Date:
Name (please print):	