

SCANIA MAINTENANCE WITH FLEXIBLE PLANS

MAINTENANCE TAILORED FOR YOUR NEEDS.



Increased Profitability



Tailored plan via Operating data



Maximise your Uptime



Servicing when required



DRIVER SCORE

87%~

CLIMB &
GRADIENT
450M/4.7%~

FUEL
CONSUMPTION
2.17KM/L~

IDLING
14%~

KILOMETRES
TRAVELLED
1900KMS~

AVERAGE
WEIGHT
65 TONNE~



SCANIA

AHEAD OF THE GAME

Scania Australia is excited to introduce, and offer customers the option to have their vehicles serviced based on flexible maintenance plans. Instead of service intervals based on set kilometres, and standard predefined service sheets, vehicles are called in for service when the operating data indicates that maintenance is needed. This means the vehicle receives exactly the maintenance it needs and, in most cases, delivers increased uptime by spending less time at the workshop.

Scania flexible plans will take maintenance to an entirely new level. This new technology continuously monitors the vehicles operating data which makes it possible to determine with a great deal of precision when various maintenance operations need to be carried out. A Scania service agreement including flexible maintenance plans means that the operator does not have to keep track of when the vehicle needs to be serviced; instead he or she is contacted by Scania when it is time for a tailored service and how long the vehicle will be needed.

Scania Australia has approximately 2000 vehicles connected via the Scania Communicator that can potentially begin using flexible maintenance plans. Many more vehicles are prepared and can be retrofitted with the needed hardware to take advantage of this leap forward in tailored vehicle maintenance plans.

Scania Australia's aim is to offer Scania Agreements with Flexible Maintenance Plans with every new truck delivered in 2017.



AVAILABLE WORLD WIDE

Scania Maintenance with Flexible Plans is currently offered by nearly 900 workshops all across Europe. Knowing every nut and bolt, we can create the optimal plan – no matter what conditions you operate in and what needs you have. For more information, please visit scania.com/maintenance

MAXIMUM UPTIME

No business is quite like the other. Different routes, driving styles and environments all affect the wear and tear on your vehicles. Using real-time vehicle data we tailor maintenance plans that ensure downtime only when a service is needed and it fits your business. Thereby maximising productivity and decreasing disruption of your daily activities.

TAILORED FOR YOUR NEEDS

Maintenance is by default scheduled to achieve the longest possible intervals between workshop visits. But truly effective service requires taking your needs into account. With Scania Maintenance you always have the option of creating an optimised plan tailored specifically for your business' needs and maximum availability.

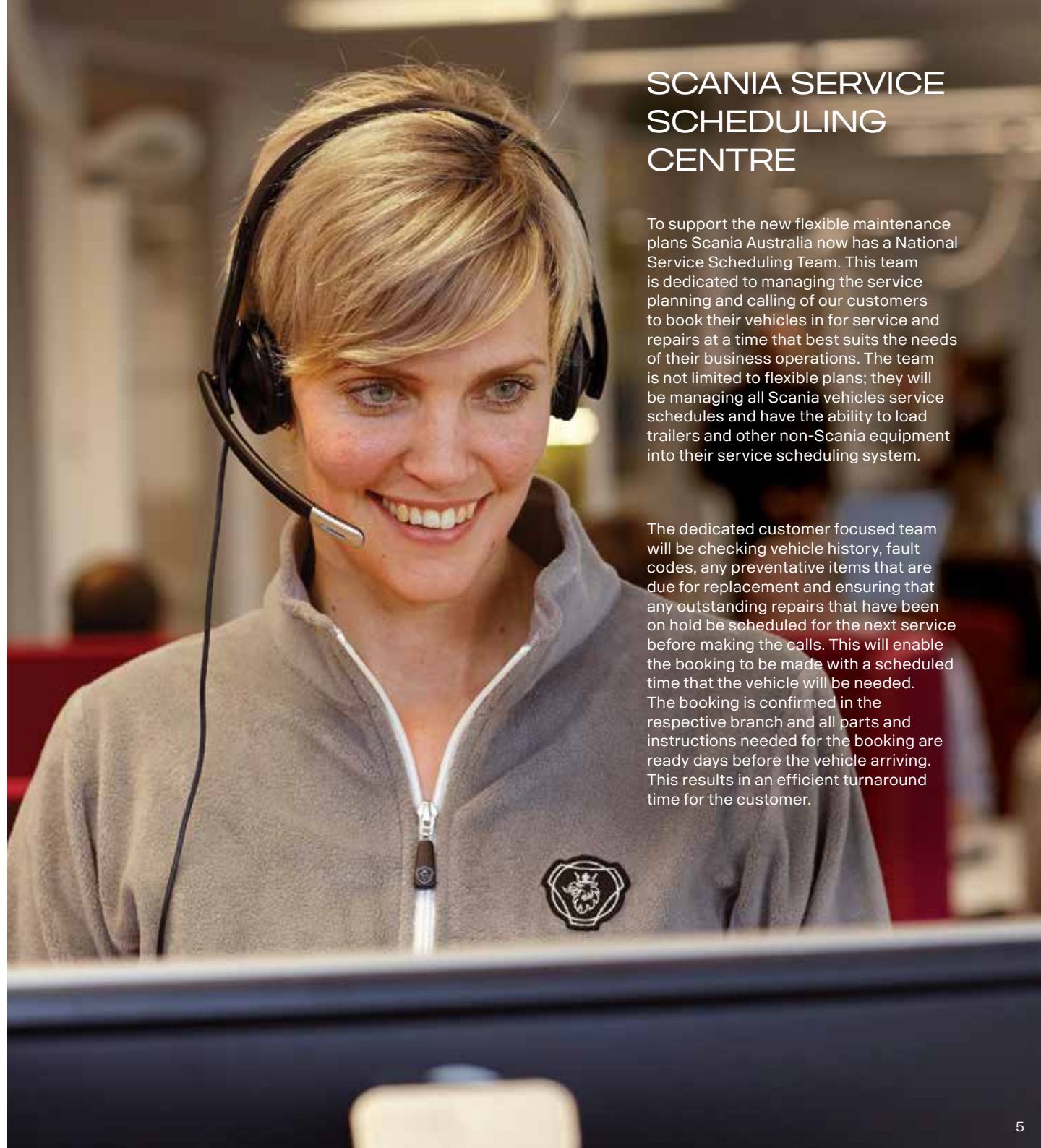
ALWAYS UP TO DATE

With a service plan that is updated on a weekly basis and sent to the vehicle, Fleet Management Portal and all Scania workshops, you can rest assured that maintenance is always up to date – even when the conditions change.

SCANIA SERVICE SCHEDULING CENTRE

To support the new flexible maintenance plans Scania Australia now has a National Service Scheduling Team. This team is dedicated to managing the service planning and calling of our customers to book their vehicles in for service and repairs at a time that best suits the needs of their business operations. The team is not limited to flexible plans; they will be managing all Scania vehicles service schedules and have the ability to load trailers and other non-Scania equipment into their service scheduling system.

The dedicated customer focused team will be checking vehicle history, fault codes, any preventative items that are due for replacement and ensuring that any outstanding repairs that have been on hold be scheduled for the next service before making the calls. This will enable the booking to be made with a scheduled time that the vehicle will be needed. The booking is confirmed in the respective branch and all parts and instructions needed for the booking are ready days before the vehicle arriving. This results in an efficient turnaround time for the customer.



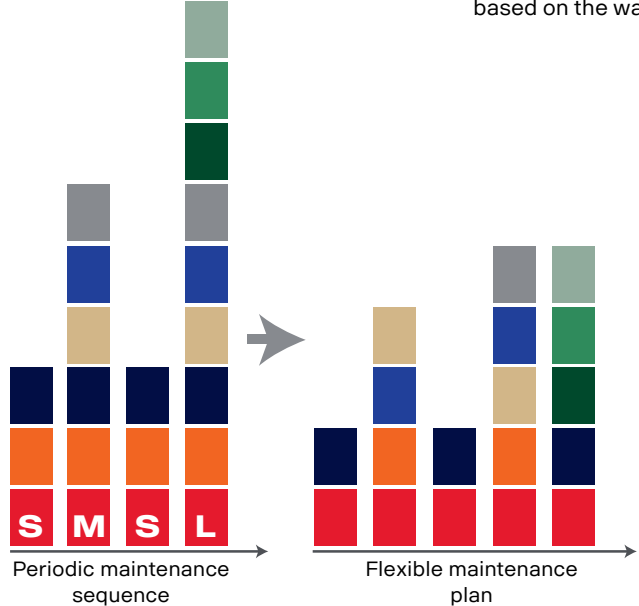
SCANIA REVOLUTIONISES MAINTENANCE

Scania's periodic maintenance has been around since 1987, while it has served its customers well, Scania has determined that vehicles are being maintained too much or too little when following predefined service sheets on periodic maintenance plans. New technology in truck engines and other components, along with advancements in oil, and an increased customer demand for uptime and reduced costs, meant developing our new way of maintaining our advanced trucks.

Flexible maintenance plans are created by using a number of operational factors while receiving operational data from the truck on a weekly basis. A tailored service activity made up of each individual module that is in need of maintenance is sent to the vehicle, Fleet Management Portal and all Scania workshops. This means only items that need servicing are added to the activity. In most cases this results in a shorter visit at the workshop, giving more available hours to utilise the equipment.

Due to the plans being created and influenced by the operational data from the truck, there is opportunity for not only increased uptime, but savings in servicing costs as a reward for a well driven truck. This is due to the flexible plans aiming to extend the service life of each component based on the way it has been operated.

Maintenance Module Comparison



Note: 30 individual maintenance modules available

* Periodic maintenance at set intervals is still available to customers or for driving patterns for which this option is most suitable.

REPAIR, SAFEGUARD, MAINTAIN

Scania service agreements help you get the most out of your vehicle by keeping them in top condition. With flexible repair and maintenance solutions, you'll find the right fit for your enterprise and avoid unplanned costs, while maximising your uptime.



SCALABLE AGREEMENTS

Scania service agreements are designed to serve your individual operational needs - whether you want to cover the basics, or your whole enterprise you'll find the agreement that fits you best.



EXPERTLY DONE

From a minor replacement to a major rebuild, every part of your Scania vehicle or engine will be repaired quickly and to the highest quality, to ensure maximum uptime.



EXCELLENCE MAINTAINED

Keep your Scania truck or engine in top condition, right down to the smallest component, while meeting compliance and inspection levels. You'll also benefit from preferential parts and labour rates.



COST MINIMISED

Keep a firm hold on your operating costs with no unscheduled invoices and manageable monthly payments.



MAINTAIN PEAK CONDITION

Scania maintenance agreements make sure that planned maintenance keeps your vehicles on the road and increases your uptime.



CONTROL YOUR COSTS

Scania repair and maintenance agreements give you flexible solutions, tailored to your needs, that help improve your overall operating costs.

**YOU
SCANIA
HAVE 24/7
NATIONAL
SUPPORT.**



Scania Owned Branch



Scania Parts and Service Dealer



Scania Truck Selling Dealer



Scania Engine Dealer



Scania Emergency Dealer



Find your nearest Scania dealer or workshop location nationwide, with the Scania Dealer Locator App at www.scania.com.au



Available on the iPhone

App Store



ANDROID APP ON

Google play

~ These figures are for illustrative purposes only and represent a snapshot of a Scania R560 6X4 prime mover travelling Melbourne to Adelaide on the 26/10/16.
SAU17-FLEXMAINT



SCANIA