

# EXPLORE OUR SMART SERVICES

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SMART SERVICES



Touch below to explore the full range



OUR DIGITAL ECOSYSTEM

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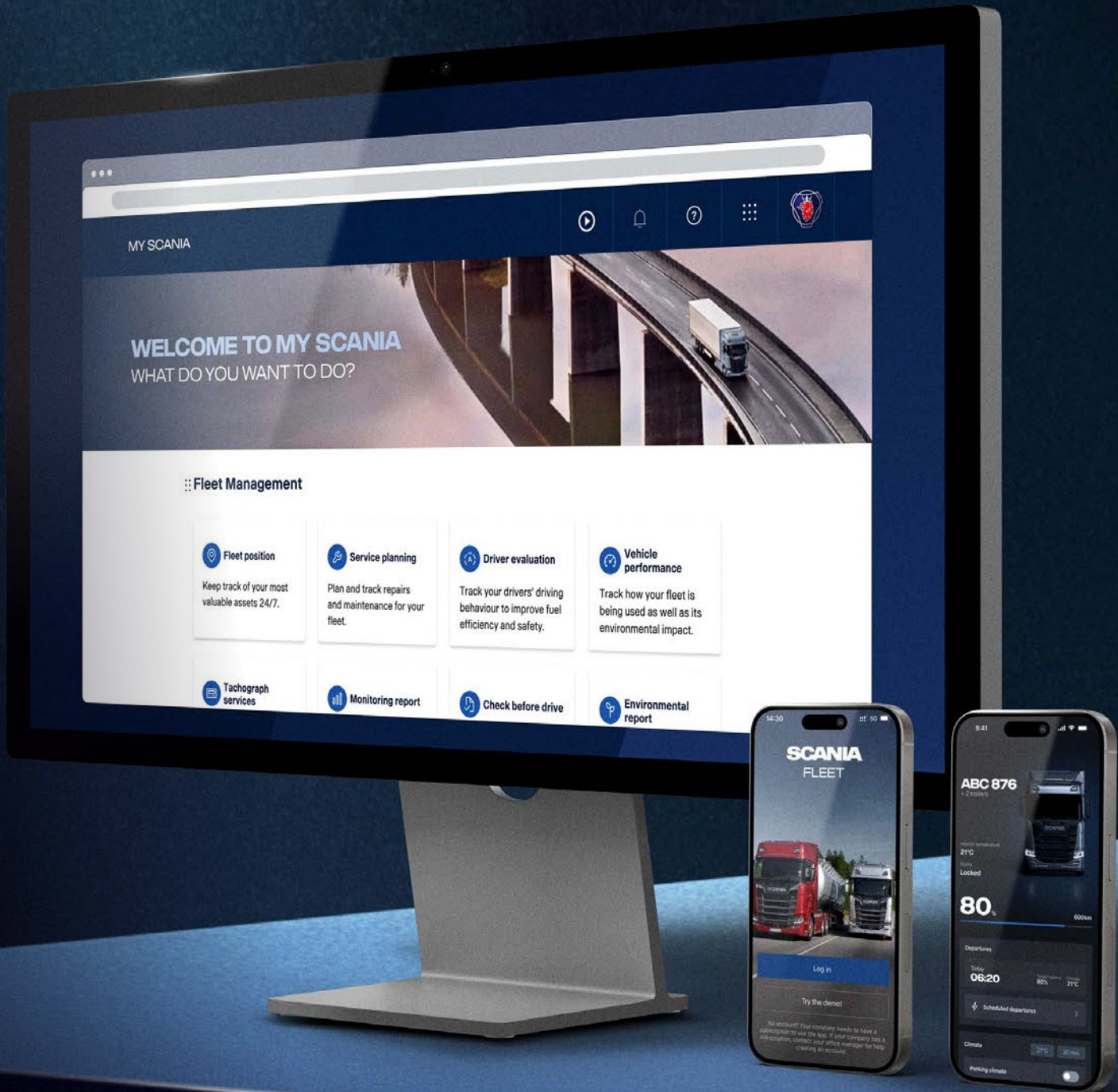


# MY SCANIA AND OUR DIGITAL ECO-SYSTEM

**Strengthen** your construction operations with the Scania digital eco-system. From your desk or on the go – wherever and whenever you need it.

**My Scania** is a web-based portal delivering actionable data and features to increase profitability.

- One account for the complete digital eco-system with Scania ID.
- Available in more than 30 languages.
- User self-management and a variety of roles and permissions.
- For Scania fleets, multi-brand fleets and trailers.
- All features designed to increase efficiency and reduce downtime:
  - Schedule workshop visits, plan routes, locate vehicles
  - Monitor your fleets' health and drivers' performance
  - Measure fuel efficiency and CO<sub>2</sub> emission
  - ... and much more



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SCANIA FLEET APP

SCANIA DRIVER APP



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# SCANIA FLEET APP

Accessible and easy to use support of your daily tasks and fleet management, for both Android and iOS.

- Real-time view of connected vehicles **positions**.
- Information about the **drivers’ driving and rest times**.
- Information about your **fleet’s vehicles**.
- View **reported vehicle defects**.
- See any **service bookings** your vehicles have.
- Access your My Scania contacts in your **address book**.



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# SCANIA DRIVER APP

The **Scania Driver app** is the main contact point for drivers into the Scania **digital ecosystem**, focusing on driver-centric features and integrating relevant fleet services.

- Streamlines drivers' **administrative tasks and interaction with the fleet office**.
- Features include Check Before Drive, service booking, remote heater control, and performance checking.
- Driver support tools such as Scania ProDriver supports the driver to a safe and efficient driving.



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# CONTROL PACKAGE

The Control package offers a suite of digital services for managing your fleet, monitoring driver performance, and tracking your carbon footprint, for electric and ICE vehicles alike.

**Fleet Positioning**

Includes Maps, Vehicles, Routes, Tracking, Geofence, and Activity History.

**Driver Evaluation**

Provides an overview and insights on driver behaviour and tips on how to improve. Helps you to improve your consumption and range efficiency.

**Vehicle Performance**

Provides vital information on trucks and monitors e.g. CO<sub>2</sub> emissions and energy levels.

Service Planning and Monitoring Report are included.



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# CHECK BEFORE DRIVE

**Check Before Drive** is to streamline pre-drive, post-drive, and other **vehicle checklists**, simplifying both checklist **management** for **drivers** and **administrators**.

- Integration with **My Scania** and the **Scania Driver app**.
- **Customisable checklists** creation and modification.
- **Flexible scheduling** for daily, weekly, and monthly checks.
- Assigning **checklists** to multiple vehicles or **equipment**.
- Integrated **defect reporting** with direct links to **service planning**.



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# MONITORING PACKAGE

Start your first steps into data insights: Get an at-a-glance overview of your fleet performance, including tracking of CO<sub>2</sub> emissions.

- Tracks parameters such as fuel consumption, odometer, distance driven, driver support score, harsh braking, coasting, idling, and CO<sub>2</sub> emissions.
- Service planning, basic Scania Fleet and Scania Driver app features included.



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# DRIVER EVALUATION

Driver behaviour can influence up to 15% of the fuel consumption for traditional powertrains, and up to 20% of the energy consumption of electric powertrains, impacting energy costs, CO<sub>2</sub> emissions and driving range.

- Reduction in fuel/energy consumption – lowers total cost of operations and CO<sub>2</sub> emissions.
- Reduced vehicle wear and tear – less time in the workshop, improving productivity.
- Safer driving behaviour – decreases the risk of accidents.
- For several types of vehicles, regardless of energy source.

15%



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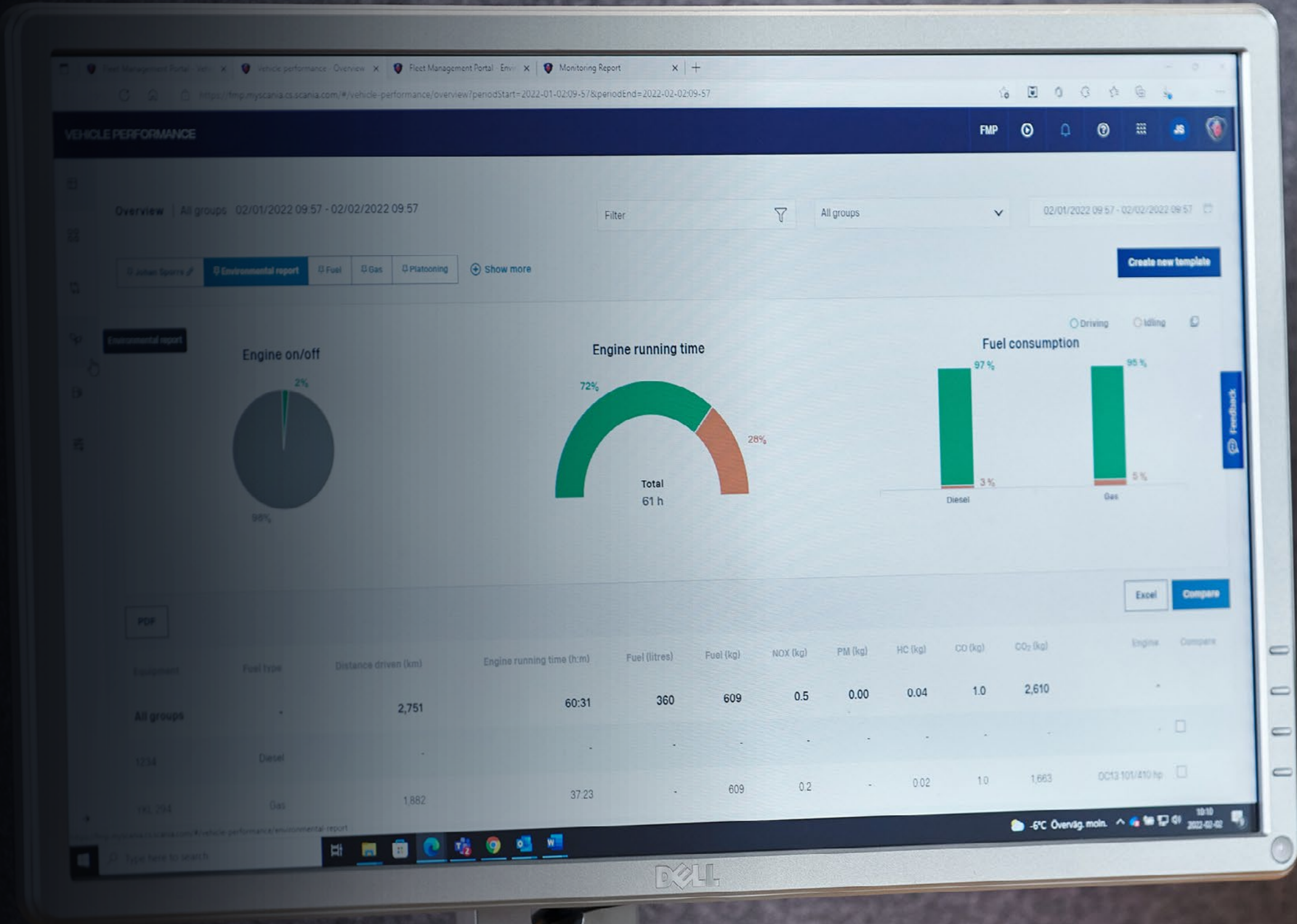
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# VEHICLE PERFORMANCE

- Save money by identifying unnecessary fuel consumption.
- Secure contracts by demonstrating our sustainability and environmental impact.
- Suitable for operations of any size or type.
- Maintains detailed reports/insights about the performance of your fleet.

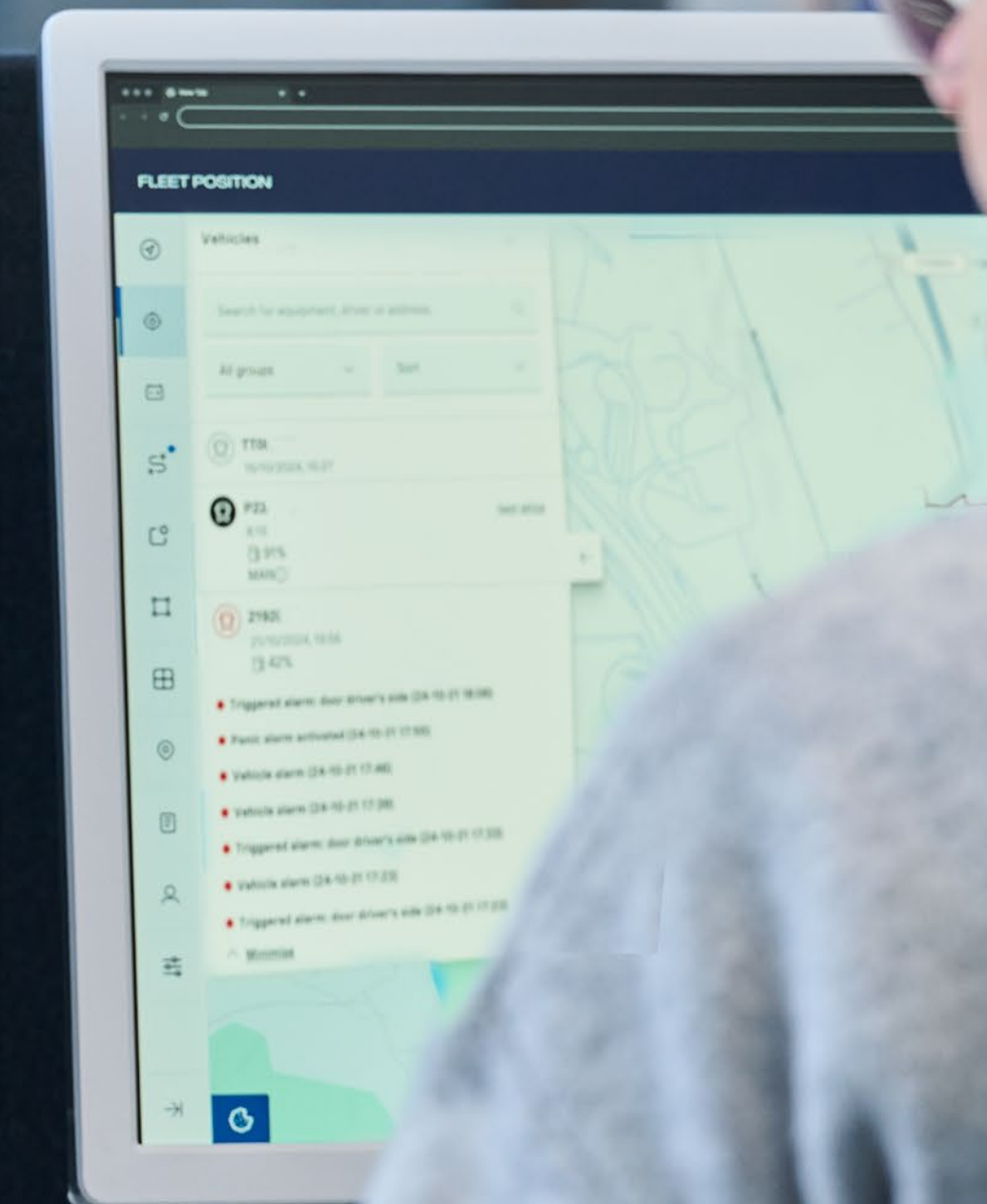




# FLEET POSITION

My Scania's **fleet management services** allow you to track and **monitor your fleet 24/7**, providing a comprehensive view of **all your trucks and connected assets**.

- Includes **Maps, Vehicles, Routes, Tracking, Geofence** (with Scania Zone), and access to the **Scania Fleet app**.
- **Alarms** for entering/exiting geofenced zones, **vehicle theft**, and **fuel theft**, with optional email or SMS notifications.
- **Displays truck performance**, accumulated driving times, and the relationship between speed, fuel level, and reductant over time.



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# SCANIA ZONE

A **position-based service** for vehicle adjustments, that allows you to set **geographically determined conditions** for restrictions in **speed, noise and emissions** by area.

- Enhances **geofencing with restriction zones** for speed, noise, and emissions.
- Configurable **rule enforcement**: driver notifications or automatic adjustments.
- Near real-time (1 minute) **position updates**.
- Reduces fuel consumption, vehicle wear, and compliance violations; **increases road safety**.
- Generates **automatic deviation reports** and supports data export.



EMISSION FREE ZONE



SPEED LIMIT ZONE



LOW NOISE ZONE



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# ENVIRONMENTAL REPORT

Our environmental reports provide detailed **emissions data** for individual vehicles or entire fleets, aiding in **tracking progress towards sustainability goals**.

**Comprehensive reporting**  
Calculated **emissions** for specific time periods, vehicles, or **entire fleets**.

**Goal tracking**  
**Monitor progress** towards sustainability objectives.

**Customer engagement**  
**Support sustainability** discussions with clients.

**Alternative fuels**  
**Highlight emissions benefits** of alternative fuels.

**Customisable**  
Emissions **specifications** can be **tailored per vehicle** and adjusted for alternative fuels.



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# DATA ACCESS

Ensure a comprehensive fleet overview without retrofitted hardware. Our monthly subscription services offer direct access to rFMS standardised data from all Scania vehicles for integration into fleet management.

Choose from five subscription types:

- Service Planning
- **Location Subscription**
- **Performance Subscription**
- **Driving Time** (EU markets)
- **Tacho\*** (EU markets)

(\*Cannot be combined with other Tachograph subscriptions)



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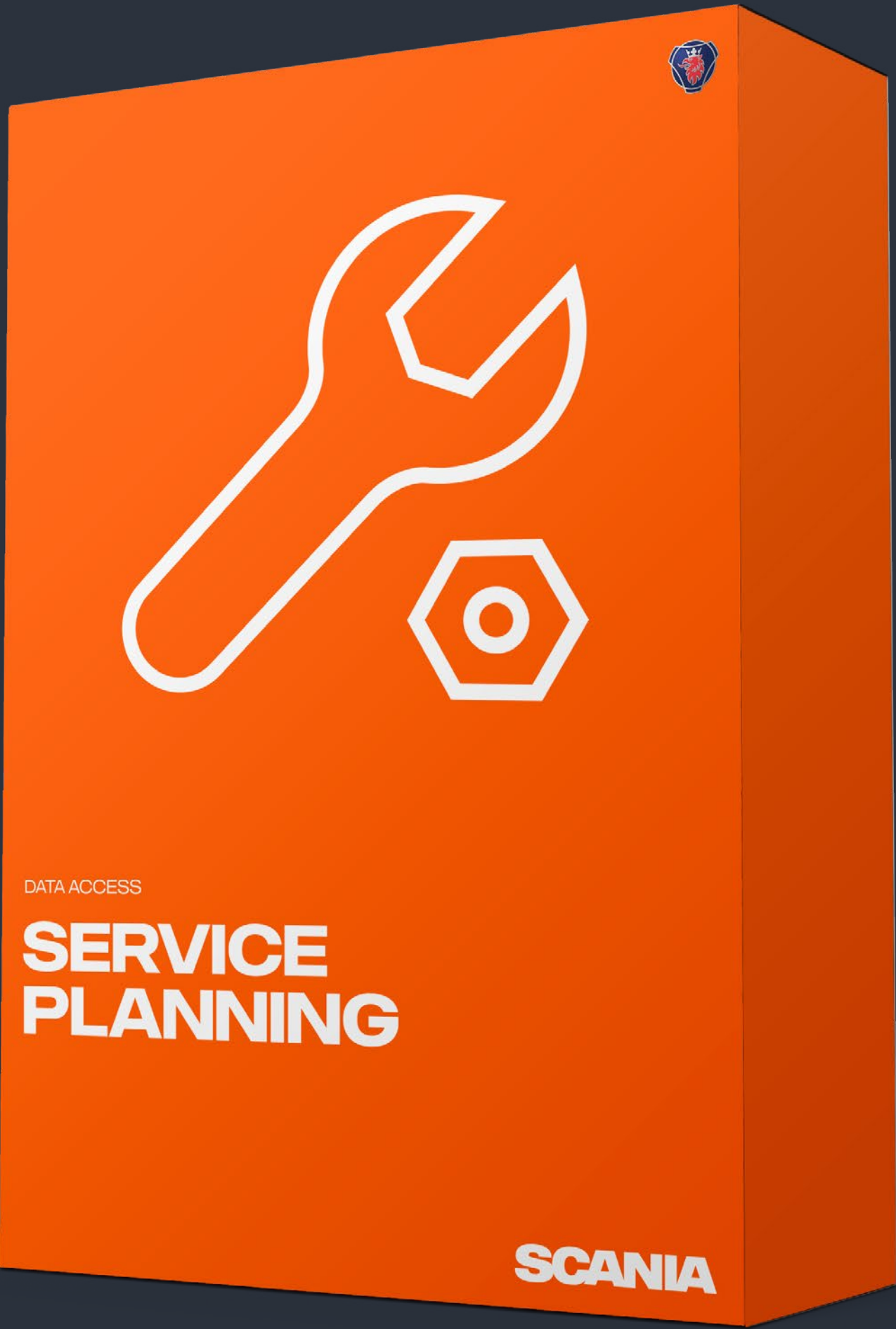
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# SERVICE PLANNING

Gain control over your **fleet’s maintenance** and **repair needs** with Scania Service Planning, as part of Monitoring package:

- Identify **equipment** in need of **maintenance** or **repair**.
- Schedule and **monitor upcoming service**, repair, or maintenance tasks.
- Highlight **equipment** lacking **maintenance plans**.
- Utilise **digital booking** process for **Scania workshops**, allowing direct communication of service requirements.
- **Classify reported defects** by severity.
- **Recognise** when **multiple minor issues** accumulate, indicating the need for repair.



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# TACHOGRAPH SERVICES

The **tachograph services** offer comprehensive features for **ensuring regulatory compliance**, including **automatic data acquisition** and **remote storage**.

- Maximising compliance, tracking infringements, and minimising fines.
- Streamlining administration tasks.
- Improving vehicle uptime.
- Offering analysis, reminders, reports, and activity tracking.





# SERVICES 360

SERVICES 360 provide a comprehensive and strong selection of vehicle service packages, offering customizable options to suit diverse business and operational needs, founded on our smart Flexible Maintenance planning and a suite of digital tools and services.

SERVICES 360 aims to align with your business strategy and operational requirements to provide maximum value.

Four package options:

**PRO:** Proactive vehicle maintenance and repair coverage

**FULL:** Full repair and maintenance coverage

**PLUS:** Repair and maintenance of the powertrain

**CORE:** Vehicle maintenance and digital services





# CORE

The **SERVICES 360** Core package offers excellent maintenance coverage. Flexible Maintenance creates tailored plans for each vehicle based on its operation and history, considering factors like driving conditions and climate. Paired with the digital tools from the Control Package, it ensures reliable operations. Additionally you can add Scania Guardian to access data on future service needs.

**Services included:**

- Control Package
- Flexible Maintenance

**Add-on services:**

- Guardian

Services 360

CORE

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# PLUS

The Plus package offers powertrain repair coverage, intelligent vehicle maintenance, and digital tools to minimise downtime and maintain productivity. It includes repair coverage for critical components and Flexible Maintenance plans, ensuring quick recovery with genuine Scania spare parts and a network of over 1,800 workshops and technicians.

**Services included:**

- Control Package
- Flexible Maintenance
- Powertrain Repair

**Add-on services:**

- Expanded Powertrain Repair
- MAX24
- Towing

Services 360  
**PLUS**

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# FULL

The **SERVICES 360** Full package offers comprehensive repair and maintenance coverage, supported by digital tools and insights. It includes powertrain, chassis, and cab repairs with quick response and excellent spare parts availability, available 24/7 through Scania Assistance. This package is ideal for operations focused on transport logistics, ensuring fleet readiness through Scania’s extensive service network.

**Services included:**

- Control Package
- Flexible Maintenance
- Powertrain Repair
- Chassis and Cab Repair

**Add-on services:**

- MAX24
- Towing

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# PRO

The **SERVICES 360** Pro package offers proactive repair and vehicle maintenance coverage by using AI-powered analysis of data from over half a million connected vehicles to predict and address potential future failures. This fully outsourced approach aims to eliminate productivity risks in fleet operations by ensuring critical powertrain components are replaced before issues arise. It's ideal for businesses seeking complete peace of mind and a focus on logistics.

**Services included:**

- Control Package (2 years)
- Flexible Maintenance
- Powertrain Repair
- Chassis and Cab Repair
- ProCare

**Add-on services:**

- MAX24
- Towing

Services 360  
**PRO**

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# SAFETY SOLUTIONS

Scania's ambition is to drive the shift towards zero accidents. In line with our purpose as a company we drive the creation a world of mobility that is better for business, society and the environment. Scania provides a wide range of safety solutions to safeguard drivers and other road users at each stage of the journey.

- Scania Zone.
- AI Camera systems.
- Scania City Door and City window.
- Collision warnings for vulnerable road users.
- Advanced Emergency brake for vehicles and vulnerable road users (VRU).
- Steering wheel airbag.
- Side curtain airbag.
- ProRemote.





# SCANIA CHARGING ACCESS

Scania Charging Access offers seamless access to a vast network of truck-ready charging points across Europe with a single account, ensuring predictable costs through fixed rates and a single invoice.

The service is designed for commercial transport, simplifying route planning, charging, and monitoring through My Scania and Scania Driver apps.

- User friendly and integrated in the **Scania ecosystem**.
- Wide and continuously **growing network**.
- Available for **mixed fleets**.
- Tailored charging **stations for trucks**.
- **Predictable and transparent** pricing with fixed kWh rates.
- **Consolidated monthly** invoicing.



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# DIGITAL CHARGING SERVICES

Charging services for truck charging refer to the infrastructure, technology, and systems that provide electric trucks with access to charging solutions.

Scania Digital Charging Services helps you to plan, monitor and analyze the charging of your fleet.

- Easy access to valuable electric vehicle data.
- Real-time monitoring of your fleet (e.g., state of charge, range, charging status).
- Prepare your vehicles so that they are charged, and batteries are preconditioned before departure.
- Charging notifications inform you in case of interruptions or deviations while charging.
- Analyze historical charging sessions.





# FINANCE TAILORED SOLUTIONS

Scania offers **tailored financial and insurance solutions** as integral parts of our service offerings, focusing on individualised support **for fleet owners' needs**. Their desired vehicles, with a long-term risk management, budget certainty, and cash flow adaptation.

- **Customised financial and insurance solutions** for fleet owners' specific needs.
- Offering comprehensive support in **cost transparency, risk management, budget certainty, and cash flow adjustment**.
- **Premium consultation services** are available for both traditional and electric vehicles.

